# NOAH STERTZBACH

#### IT ENGINEER

📞 330-323-7990 🔟 noah@stertzbach.com 📍 East Canton, Ohio

#### SKILLS

- Active Directory
- VMware ESXi
- Microsoft 365
- Veeam Backup & Replication
- Axcient Replibit
- Action1 Patch Management
- SentinelOne
- IronScales
- Server Migrations
- Ransomware Recovery
- Scripting
- SonicWall
- Ubiquiti
- Unifi Wifi
- OPNsense
- pfSense
- PTP/PTMP Setup
- Advanced Firewall Setup
- VPN Setup
- ▶ Linux
- Windows Server
- Windows 11

# EDUCATION

# SONICWALL CERTIFICATE

SNSA 2023

# REFERENCES

# MICHAEL DUPLAY

Stark Parks/IT Administrator 330-477-3552

# JIM BARBERA

Barbco/Owner (330) 488-9400

#### PROFILE

I'm an IT professional who genuinely enjoys helping people solve their technology problems. At my current company, I support over 30 businesses and hundreds of end users on a daily basis. I'm passionate about cybersecurity and love the challenge of building systems that are both secure and easy for people to use. When things go wrong, I stay calm under pressure and focus on getting businesses back up and running as quickly as possible.

#### EXPERIENCE

#### IT ENGINEER

2020 - Present

#### Connecting Point

- Provide direct support for 30+ companies, including organizations with over 50 employees
- Manage complete IT infrastructure and operations for all client companies
- Manage Microsoft 365 & provide migration to the cloud
- Setup new servers, domain controllers & network appliances
- P2V migrations to ESXi, Hyper-V and Proxmox
- Setup secure VPN site to site tunnels for many clients
- Successfully recovered multiple companies from serious infections and ransomware attacks
- Implemented comprehensive security policies and protections post-recovery to prevent future incidents
- Managed day to day issues with direct client support

# NETWORK ADMINISTRATOR

2016 - 2020

# Logan Trucking

- Managed Exchange 2013, Symantec Brightmail
- Managed 6 ESXi Hosts with 40+ VMs
- Managed Veeam Backup & Replication
- Managed a virtual environment with Ubuntu linux endpoints connecting to their machines with VMware Horizon
- Securely configured advanced SonicWall Rules for many services

# EXPERTISE

- √ Virtualization & Cloud Infrastructure (VMware ESXi, Hyper-V, Proxmox)
- ✓ Endpoint Security & Threat Detection (SentinelOne, Blackpoint) Cyber, IronScales)
- Email Security & Anti-Phishing (Proofpoint, DKIM, SPF, DMARC)
- Disaster Recovery & Incident Response (Ransomware recovery, infection remediation)
- ✓ Network Security & Firewall Management (SonicWall, OPNsense, pfSense)
- √ Wireless Infrastructure & Point-to-Point Links (Ubiquiti, UniFi, PTP/PTMP)
- ✓ VPN Configuration & Site-to-Site Connectivity
- ✓ Active Directory & Domain Controller Migrations (Server) 2012-2022)
- ✓ Backup & Disaster Recovery (Veeam, Axcient Replibit)
- ✓ Patch Management & System Automation (Action 1, scripting)
- ✓ End User Support & Training (Windows 11, Microsoft 365)